Appendix 1 – Current and proposed service delivery by property types – updated from previous report

Premises types	Current position	Changes proposed	Actions required
Street level properties	Already receive a weekly collection of food waste, which is collected is a 23 litre food waste bin.	The only change will be that food waste will be collected on a separate vehicle and sent separately for treatment via Anaerobic Digestion. This will not require any actions on residents' part, and the collection service is otherwise unaffected.	 As current levels of participation are relatively low, this service is to be re-promoted in the annual service leaflet in late 2023, setting out a much stronger expectation that the service be used correctly and all food waste should be separated from general waste. This is likely to need supporting with some corporate communications promotion through the council's own social media and other channels with the aim of boosting participation ahead of the wider rollout of food waste collections We estimate that up to a quarter of street level properties who have not recently used this service will need to be supplied with a new food waste bin and there will be increased demand for 7 litre caddies. Additional stock to meet this demand would fall within the scope of the current contract services although some additional expenditure would be required.
Blocks of flats – currently receiving the service	15,000 flats already receive a weekly collection of food waste in 240 litre wheeled bins – this is the communal food waste collection pilot in Bermondsey.	Not initially affected, although the council is expecting to roll out provision of food waste container units to those locations that do not have them already.	 Participation in the current service is low, and this will be re-promoted to encourage take up and use of the service. This will result in increased demand for 7 litre caddies, and some renewals of communal 240 litre bins. Food waste communal storage units will be provided where they are suitable for the location for all blocks above a certain size. This would include blocks above 20 units, where there is suitable external space and the property manager agrees to use a storage unit. Units will be allocated while stocks last, from a fixed budget allocation for the service rollout. Where resources permit, further budget allocations will be made if there is remaining unmet demand after this first round.
Blocks of flats and estates – not currently receiving the service	No service is currently provided for these properties and food waste is collected within general mixed waste for treatment.	All flats would receive a food waste caddy for internal use and blocks would be supplied with 240 litre bins in a ratio of 1 per 40 properties.	 Food waste communal storage units will be provided where they are suitable for the location for all developments, where there is suitable external space and the property manager agrees to use a storage unit. Units will be allocated while stocks last, from a fixed budget allocation for the service rollout with units expected to be allocated on a one per 40-50 household basis. Where resources permit, further budget allocations will be made if there is remaining unmet demand after this first round. Service of notice on all flats will be required to implement the new service with requirement to separate food waste – this can be done with a service change leaflet to all households which both provides information and promotes usage of the service.
Flats above shops ('FLASH' properties) and those locations without storage space for food waste bins	No service is currently provided for these properties and food waste is collected within general mixed waste for treatment.	The council will have a duty to provide a separate FW collection service, and will need to do so through on-street collection points provided for shared use alongside litter bins.	 Mapping of all FLASH properties and identification of suitable locations for collection points, with installations required. This may require some servicing as part of the litter collection service (ie as a street cleaning activity), to ensure bins do not overflow onto the street. A small number of isolated individual FLASH properties may have a service delivery later than the main rollout, if there are issues identifying a suitable collection point. Food waste collection points will have to be placed in the public realm with a service that works like litter bins for both food waste for FLASH properties, and from pedestrians. This arrangement will be confirmed through the Street for People policymaking process.
Schools and other non-residential properties that receive collections through household waste services	Some schools receive food waste collections as a voluntary option, but most other types, such as churches, charities etc do not have access to this service.	Separate collection of food waste will become a requirement of using the Household Waste collection service, and all waste producers in these categories will be expected to make reasonable efforts to separate al food waste. Brown 240 litre bins will be provided at no cost, and the service will be free.	 Supply of 240 litre bins (in whatever number is required) to all schools with information on how to use the service – this is expected to happen as part of the schools collections review from April 2024, and is not dependent on external funding. It is <u>not</u> proposed to supply schools with food waste bin storage units.